

## **Clinical Director, Mightier Clinical Services**

### **Us in a nutshell**

**At Mightier, we believe in empowering every child to be their best self.** Mightier is a child-centered, evidence-based, digital program that uses biometric feedback so children learn, practice, and apply lifelong coping skills through game-based play. With both online and offline activities, Mightier supports the development of the whole child so that kids can live healthier, happier lives. Developed at Boston Children's Hospital and Harvard Medical School, Mightier is clinically proven to help kids ages 6 to 14 prepare for life's big emotions. To date, more than 2.5 million games have been played on the Mightier app by more than 100,000 kids.

Mightier Clinical Services PLLC partners with Mightier to provide families enrolled in Medicaid access to the Mightier Program, while overseeing program use via remote therapeutic monitoring services. Mightier Clinical Services clinicians support and empower families to access and engage with the Mightier Program. This unique level of oversight and support allows for more scalability than traditional clinical services as it delivers evidence-based mental health care through an at-home digital platform.

### **What are we looking for?**

We are looking for a mission-driven, creative, and innovative mental health professional who will lead the team that provides clinical oversight services to Mightier members. A leader in this role will build the Clinical Team from the ground up, developing the practice, protocols, and procedures to operate a highly reliable, highly effective clinical oversight model.

You will deliver effective remote therapeutic monitoring services, develop and refine workflow and protocols related to these clinical services, and work with Mightier leadership to create best-in-class provider and member experiences.

### **To support Mightier Clinical Services's mission, you will:**

- Learn the ins and outs of the Mightier Clinical Services business and the Mightier Program.

- Perform remote therapeutic monitoring services, including: providing calls via telehealth, guiding families in the setup and use of equipment, providing education about the Mightier Program, providing consultation calls throughout the client's use of the program, reviewing usage and engagement data, determining Program eligibility, and billing Medicaid.
- As the Clinical Team grows, you will hire, train, supervise, and develop clinicians through role-modeling, coaching, feedback, and training.
- Define goals and metrics for the Clinical Team that are aligned to clear business and clinical outcomes.
- Work with Mightier Leadership to understand specific requirements and alternative workflows related to specific provider partners.
- Establish ongoing monitoring processes to track the operational health of the team, including staffing needs and caseloads.
- Develop and refine protocols, policies, and procedures to ensure efficiency and consistency in care.
- Be the voice of clinicians and clients by communicating needs to leadership and tracking service implementations to ensure high-quality, effective, compliant, patient-centered care delivery.
- Help ensure the Clinical Team's compliance with HIPAA and other regulatory agencies.
- When necessary, maintain a caseload of clients.

### **What You'll Need:**

- Master's degree or Doctorate in social work, clinical counseling, or psychology
- Clinical license to practice psychology, social work, or counseling independently (LCSW, LMFT, Licensed Clinical Psychologist, or similar), with the ability to seek reciprocity across states
  - Licensure in Arizona, Nebraska, and/or Iowa is a plus
- Willingness and ability to obtain licenses in other states within 3 months of hiring
- Minimum of 5 years of direct patient care experience, individual and family therapy experience preferred
- 2+ years of supervisory and program development/management experience

- Experience in working with Medicaid client populations as well as billing Medicaid
- Metrics-driven with excellent management skills and an ability to inspire and empower a team
- Strong critical thinking skills with an ability to diagnose problems, evaluate, and drive improvements
- A confidential, private location to work from remotely with reliable, high-speed Internet access
- Confidence and expertise in using technology to communicate

**Nice to Haves:**

- Bilingual in Spanish
- Experience working in a fast-paced startup environment

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The annual salary range for this position is \$100,000 - \$130,000 per year. Individual pay decisions are based on a number of factors, including qualifications for the role, experience level, and skillset.

**Caring for Mightier families starts with caring for ourselves.** Mightier Clinical

Services offers:

- A monthly Health Insurance Stipend for employees who work at least 32 hours per week
- Paid time off for employees who work at least 32 hours per week
- A fully remote environment with flexible schedules
- A professional development stipend

**Join Us!**

- We will consider candidates seeking both full-time and part-time opportunities.
- Send your resume and cover letter as attachments to [talent@mightier.com](mailto:talent@mightier.com) with "Clinical Director, Mightier Clinical Services" as the subject line. We can't wait to hear from you.

Work Requirements: You must be authorized to work in the United States

Location: Remote

Job Type: Full-time; part-time